dutyfirst
CONSULTING

Remembering Who We Serve

Duty First Consulting is a management and technology consulting firm that works with clients to successfully deliver mission critical business solutions. Duty First consultants execute with deep knowledge of our clients' businesses by leveraging strategic advisors, forming unbeatable teams, and dedicating ourselves to the missions of our clients and the constituents they serve. Our primary market concentration is serving the Department of Veterans Affairs, but extends to other federal healthcare agencies and commercial entities involved in the full lifecycle of healthcare policy, patient care and support services.

Enterprise Content & Information Management

We help clients transform their current collections of documents, images, reports, email, voice and web content into usable information accessible throughout the enterprise, coupled with intelligent workflow solutions to support mission critical business processes.

Systems Integration & Engineering

Our professionals possess distinctive competencies in systems integration and system and software engineering. We deliver solutions on time and within budget using industry leading life cycle methodologies, standards and guidelines.

Information Security

Our certified professionals use proven standards and frameworks to develop and implement sustainable security, identity management visions and solutions that are aligned with regulatory requirements and constituent expectations.

Management Consulting

Our professionals improve the effectiveness and efficiency of your workforce through management strategies and implementation of workforce transitions, learning programs and transformation of the Human Resource function itself.

Our collaborative services enable clients to improve performance and transform the enterprise by aligning processes, people and technology with mission and strategy.

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Enterprise Content & Information Management

- Do you need to easily store and quickly retrieve documents in a paperless environment?
- Are you getting the promised benefits out of your automated workflow or case management system?
- Do you have confidence in your records management governance and processes?
- Are you able to use your organization's data to optimize strategic and tactical decision making?

We work with clients to build flexible content solutions that reduce costs, streamline business processes, facilitate compliance, secure your information and make it available throughout your organization.

Our certified practitioners develop technical solutions that are based on years of experience and include the following offerings:
- › Image Management
- › Content Management
- › Workflow Management
- › Business Process Management

Information Security

- Does your organization understand the impact on client service and business operations when information is compromised?
- Has your reputation as an organization and the trust of your constituents suffered due to one or many security breaches?
- Can you quantify the financial impact in penalties, legal fees, settlements and remediation that can result from inadequate information security?

We assist organizations in the development of a sustainable security and identity management vision compatible with business objectives and with industry initiatives such as the National Health Information Network (NHIN).

Our consultants address information security challenges through the following offerings:
- › Security Assessments
- › Information Security Strategy
- › Regulatory Compliance and Framework Adoption (HIPAA, CobIT, FISMA, HITSP, HISPC, HITRUST, CCOW)
- › Enterprise Security/Identity Management Integration
- › Security Incident Analysis

Systems Integration and Engineering

- Do your systems implementation projects have expanding timelines and budgets?
- Are you having trouble identifying what can be done with a COTS solution and what functionality will need tailoring?

We help our clients develop, implement and integrate proven, state-of-the-art technologies to achieve their specific business objectives.

Our systems integration and engineering capabilities will enable you to reduce risk, maximize technology investment and deliver systems and solutions suited to your business needs.

Our systems integration and engineering professionals help clients turn their goals into business results.

Management Consulting

- Does your organization have an enterprise-wide, integrated view of processes, assets and people that supports your core mission?
- Do you worry about the impending exodus of baby boomers from the workforce?
- Are your employees making the best use of newly implemented systems and processes?

We help organizations transform by orchestrating major initiatives, optimizing the workforce, and realigning and improving operations and processes to reduce costs.

Our consultants address organizational and personnel barriers so that clients can reach mission objectives through the following offerings:
- › Human Capital Management
- › Organizational Change Management
- › Transformation and Process Improvement
- › Project and Program Management

Designations	NAICS Codes	
Service-Disabled, Veteran-Owned Small Business (SDVOSB)	541511 541512 541519	541611 541612